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Results from the 2011 FDIC National Survey of Unbanked and Underbanked Households

Underbanked Households' Use of AFS Transaction and Credit Products

By Demographic Characteristic

	All Underbanked	All Underbanked	Types of AFS Ever Used	Types of AFS Ever Used	Types of AFS Ever Used	Types of AFS Ever Used	Types of AFS Ever Used	Types of AFS Ever Used	Types of AFS Ever Used	Types of AFS Ever Used
Household Characteristic	Households	Households	Transaction and credit products	Transaction and credit products	Transaction products only	Transaction products only	Credit products only	Credit products only	Unknown	Unknown
	Households (1000s)	Row Pct	Households (1000s)	Row Pct	Households (1000s)	Row Pct	Households (1000s)	Row Pct	Households (1000s)	Row Pct
All Underbanked Households	24,199	100.0	7,524	31.1	14,940	61.7	1,458	6.0	278	1.1
Household Family Type Family household Female householder, no husband present	16,931	100.0	5,333	31.5	10,308	60.9	1,083	6.4	206	1.2
	4,598	100.0	1,844	40.1	2,339	50.9		7.4	77	1.7
Male householder, no wife present Married couple	1,662 10,671	100.0 100.0	590 2,899	35.5 27.2	938 7,032	56.4 65.9	110 635	6.6 6.0	23 106	1.4 1.0
Nonfamily household	7,239	100.0	2,184	30.2	4,608	63.7	375	5.2	72	1.0
Female householder Male householder	3,359 3,880	100.0 100.0	952 1,232	28.3 31.8	2,205 2,404	65.6 61.9		4.9 5.5	39 33	1.2 0.8
Other	29	100.0	NA	NA NA	NA	NA	NA	NA NA	NA	NA
Dage and Ethnicity of Householder										
Race and Ethnicity of Householder Black	5,441	100.0	2,112	38.8	3,066	56.4	214	3.9	49	0.9
Hispanic non-Black	3,927	100.0	979	24.9	2,666	67.9		5.7	58	1.5
Asian American Indian/Alaskan	825 372	100.0 100.0	98 154	11.9 41.4	694 184	84.0 49.4	10 30	1.2 8.0	24 4	2.9 1.2
Hawaiian/Pacific Islander	81	100.0	28	35.3	38	46.8		17.9	-	-
White non-Black non-Hispanic	13,551	100.0	4,149	30.6	8,293	61.2		7.1	143	1.1
Other non-Black non-Hispanic	3	100.0	NA	NA	NA	NA	NA	NA	NA	NA
Spanish is Only Language Spoken Spanish is not only language spoken Spanish is only language spoken	23,496 703	100.0 100.0	7,406 118	31.5 16.8	14,398 541	61.3 77.0		6.1 3.8	261 17	1.1 2.4
Nativity U.S-born	20,038	100.0	6,913	34.5	11,569	57.7	1,351	6.7	204	1.0
Foreign-born citizen	1,880	100.0	245	13.0	1,570	83.5		2.0	28	1.5
Foreign-born non citizen	2,282	100.0	366	16.0	1,801	78.9		3.0	46	2.0
Age Group										
15 to 24 years	1,955	100.0	617	31.6	1,211	61.9		5.4	21	1.1
25 to 34 years	4,993	100.0	1,832	36.7	2,774	55.6		6.8	47	0.9
35 to 44 years 45 to 54 years	4,918 5,336	100.0 100.0	1,812 1,677	36.8 31.4	2,675 3,252	54.4 60.9	361 342	7.4 6.4	69 65	1.4 1.2
55 to 64 years	4,064	100.0	1,066	26.2	2,775	68.3	176	4.3	47	1.2
65 years or more	2,933	100.0	520	17.7	2,252	76.8	133	4.5	28	0.9
Employment Status										
Employed	15,515	100.0	4,686	30.2	9,731	62.7	912	5.9	185	1.2
Unemployed Not in labor force	1,899 6,786	100.0 100.0	789 2,049	41.5 30.2	929 4,280	48.9 63.1	163 383	8.6 5.6	18 74	1.0 1.1
	3,1 33		_,		,					
Education	3,505	100.0	1,060	30.3	2,181	62.2	203	5.8	61	1.7
No high school degree High school degree	7,638	100.0	2,709	35.5	4,301	56.3		6.9	99	1.3
Some college	7,676	100.0	2,734	35.6	4,329	56.4	553	7.2	60	0.8
College degree	5,380	100.0	1,021	19.0	4,128	76.7	173	3.2	58	1.1
Household Income										
Employment Status	4,225	100.0	1,569	37.1	2,266	53.6		8.0	53	1.3
Between \$15,000 and \$30,000 Between \$30,000 and \$50,000	5,628 5,787	100.0 100.0	2,101 1,850	37.3 32.0	3,087 3,492	54.9 60.3	365 374	6.5 6.5	74 72	1.3 1.2
Between \$50,000 and \$75,000 Between \$50,000 and \$75,000	4,142	100.0	1,213	29.3	2,669	64.4	220	5.3	40	1.0
At Least \$75,000	4,418	100.0	791	17.9	3,425	77.5	163	3.7	39	0.9
Homeownership										
Homeowner	12,590	100.0	3,136	24.9	8,626	68.5		5.6	127	1.0
Non-homeowner	11,610	100.0	4,388	37.8	6,314	54.4	758	6.5	151	1.3
Geographic Region										
Northeast	3,908	100.0	917	23.5	2,822	72.2		3.0	51	1.3
Midwest South	4,772 10,429	100.0 100.0	1,545 3,429	32.4 32.9	2,806 6,233	58.8 59.8		7.6 6.3	56 116	1.2 1.1
West	5,090	100.0	1,633	32.9 32.1	3,079	60.5		6.3	55	1.1
					,					
Metropolitan Status Metropolitan Area	20,066	100.0	6,101	30.4	12,565	62.6	1,148	5.7	251	1.3
Inside principal city	7,485	100.0	2,319	31.0	4,720	63.1	343	4.6	103	1.4
Not inside principal city	9,214	100.0	2,535	27.5	6,020	65.3		5.9	112	1.2
Not identified Not in Metropolitan Area	3,367 3,857	100.0 100.0	1,247 1,323	37.0 34.3	1,825 2,216	54.2 57.4		7.7 7.7	36 23	1.1 0.6
Not Identified	276	100.0		36.1	159	57.5		5.0	4	1.4

Notes:

NA = Not available because the sample size was too small to make an accurate estimate.

- = For this table cell, there were so few sample respondents (in some cases zero) reporting that the estimated universe proportion was rounded to 0.0 percent. It is estimated that the true value is only slightly greater than zero.

AFS transaction products are non-bank check cashing, non-bank money orders and non-bank remittances. AFS credit products are payday loans, pawn shop loans, rent-to-own agreements and refund anticipation loans.

The demographic characteristics of a household, such as race, age, education, and employment, are taken to be those of the owner or renter of the home (i.e., "householder"), unless the characteristic is one defined at the household level, such as income or household type.

Refer to 2011 FDIC National Survey of Unbanked and Underbanked Households and FDIC Technical Notes for terms, definitions, and methodological notes. Differences between groups may or may not be statistically significant.