

2011 Reason Household is Unbanked

By Household Income

Main Reason Household is Unbanked	Household Income											
	All Unbanked		Less than \$15,000		\$30,000		\$50,000		\$75,000		At Least \$75,000	
	Numbers (1000s)	Pct of Col										
All Unbanked Households	9,875	100	5,510	100	2,581	100	1,221	100	431	100	132	100
Previously had an account but the bank closed it	632	6.4	387	7.0	155	6.0	65	5.3	23	5.3	2	1.8
Can't open an account due to ID, credit, or banking history problems	648	6.6	306	5.6	171	6.6	114	9.3	49	11.3	8	5.8
Banks do not have convenient hours or locations	141	1.4	57	1.0	54	2.1	21	1.7	-	-	8	6.2
Bank account fees or minimum balance requirements are too high	529	5.4	219	4.0	180	7.0	98	8.0	28	6.6	4	3.0
Banks do not offer the needed products or services	41	0.4	27	0.5	4	0.1	7	0.5	4	0.8	-	-
Don't like dealing with and/or don't trust banks	736	7.5	343	6.2	229	8.9	139	11.4	24	5.7	1	0.6
Do not have enough money	3,226	32.7	2,119	38.5	714	27.7	281	23.0	77	17.9	35	26.3
Do not know how to open or manage an account	126	1.3	63	1.1	28	1.1	21	1.7	9	2.0	5	4.1
Do not need or want an account	2,070	21.0	1,105	20.1	584	22.6	249	20.4	103	23.9	29	22.1
Other/None of the above	1,301	13.2	716	13.0	325	12.6	158	12.9	68	15.7	35	26.4
Do not know/Refused	425	4.3	169	3.1	137	5.3	68	5.6	46	10.7	5	3.8

Notes:

- = For this table cell there were so few sample respondents (in some cases zero) reporting that the estimated universe proportion round to 0.0 percent. It is estimated that the true value is only slightly greater than zero.

Households are identified as unbanked if they answered "no" to the question, "Do you or does anyone in your household currently have a checking or savings account?"

The demographic characteristics of a household, such as race, age, education, and employment, are taken to be those of the owner or renter of the home (i.e., "householder"), unless the characteristic is one defined at the household level, such as income or household type.

Differences within groups may or may not be statistically significant.

Refer to 2011 FDIC National Survey of Unbanked and Underbanked Households and FDIC Technical Notes for terms, definitions, and methodological notes. Figures do not always reconcile to totals because of rounding.

[2011 FDIC National Survey of Unbanked and Underbanked Households](#)

[2011 Technical Notes](#)